

# **Organizing with Social Media**

### **AFSCME Council 28/WFSE**

Welcome! Please rename yourself with your first and last name. (Click the three dots over your name and select "Rename")

### Agenda

- → Welcome/Intros
- → Icebreaker: How can we accomplish our goals with social media?
- → Facebook, Twitter, Instagram: What Does What?
- → Increasing Engagement
- → Break :)
- → Bringing Posts to Life
- → Social Media : The Good & Bad



## Community Agreements

- Mute yourself when not speaking
- → Make space, take space, create space
- → Be present
- → One speaker at a time
- → Confidentiality: Share the plot, not the characters
- → This is a practice space

## Ways to Participate



### Mute/unmute



### Share camera





# **Poll Time!**

### What social media platforms do you use?



#### AFSCME Council 28 WFSE

I for the day with another lobbying! Today is community college lobby day which I'm lobbying some state legislative who are on the Community College Committee along with my union siblings. Hope it goes productive day, plus, wearing North Seattle College shirt and WFSE bandana.



Shoutout to Tommy Fuglestad, member lobbyist extraordinaire!

Did you know WFSE lobbyists can make a Zoom appointment for you to speak directly with your legislators? Lawmakers tell us again and again, hearing public employees' stories changes how they make tough decisions about funding.

34 🗭 1 🏓 4

# What is Social Media?













# **Impact of Social Media**



Source: Statista and TNW (2019)

# Why are We Here?

The purpose of the Washington Federation of State Employees (WFSE) is:

- → To organize and empower individuals to create a strong collective voice.
- → To respond to the needs and directions of the membership.
- → To achieve and maintain excellent wages, benefits, and working conditions.
- → To ensure the union is a positive force in workers' lives, families, and communities.
- → To unite the WFSE Locals of AFSCME for mutual protection and advancement of workers.

### To further these goals, social media has to be a part of the equation.

# **Icebreaker**:

Name

**Pronouns** (ex: they/them, she/her, he/his)

Where do you work & what do you do?

What do you want to accomplish with your union? What role could social media play in accomplishing it?

# Discussion

AFSCME Council 28 WFSE Published by Hootsuite @ · November 12, 2020 · S

Sign the petition: http://ow.ly/jCUE50CifA5

### Shoreline Community College



"Shoreline CC was instrumental in my college journey. I never would have made it to a university without obtaining my transfer degree at SCC. I love this school and the resources it provides for the community as a whole. Don't cut the budget!"

...

Kevin Keogh Associate of Arts '17

Shoreline COMMUNITY COLLEGE STOP CUTS!



# 1. What do you want to accomplish with our union?

2. What role could social media play in accomplishing it?

# What social media can help accomplish.



AFSCME Council 28 WFSE Published by Hootsuite @ · September 26, 2020 · S

**Everett Community College** needs to respect our contract and show respect to the folks who have kept it running throughout the pandemic.



Comment 🔗 Share

→ Elevate the value of the work we do.

- → Communicate our shared union values.
- → Pressure decision makers to take a specific action.
- → Share workplace wins.
- → Make people feel good about our union and what we do.
- → Shape the people's perception of public workers and our union.
- → Bring fellow public workers into our union.

# Challenges:

If having an active social media page were easy, every organization would have one.

It's difficult, so let's acknowledge it.



### Ecology Local 872

Local 872 is part of the Washington Federation of State Employees (WFSE), AFSCME Council 28.

Posts	About	Mentions	Followers	Photo	s More 🔻	Following	Second Message	
Intro	Intro				Posts	≌≂ Filters		
<ul> <li>150 Followers</li> <li>Page · Labor Union</li> </ul>					Ecology Local 87 May 20 at 7:27 AM	72 · ♥		

### **5 Minute Break**



### Facebook, Twitter & Instagram: What Does What?



**Facebook** 

- → Audience:
  - All ages
- → Good for:
  - Building networks
  - Driving traffic to local websites, events
  - Communicating our values, furthering our mission



Audience:

- 18-29 years old on average
- → Good for:

 $\rightarrow$ 

- Sharing Ideas
- **Reaching insiders**
- Communicating our values, furthering our mission



#### <u>Instagram</u>

- → Audience:
  - 18-24 years old on average
- → Good for:
  - Pictures & videos
  - Communicating our values, furthering our mission
  - Avoid "action" items; no links allowed.

# How to Annotate in Zoom

You are viewing Molly Parker's screen	View Options 🗸
	3

### Which post would you be most likely to click on?

**AFSCME Council 28 (WFSE)** 

@wfsec28

Build union power on the ground in every worksite. Get involved:  $\frac{https://}{actionnetwork.org/events/statewide-mat-leader-training-61621}$ 

WFSELocal491 #TakeittotheMAT



C Comment

AFSCME Council 28 (WFSE)

@wfsec28

Join us for a Member Action Team (MAT) Training June 16th: <a href="https://actionnetwork.org/events/statewide-mat-leader-training-61621">https://actionnetwork.org/events/statewide-mat-leader-training-61621</a>

### See translation

Like

Comment

A Share

🖒 Like

# Increasing Engagement

#### **Pictures** 1.

#### 2. Values

3. **#Hashtags** 

#### **Mentions/Tags** 4.



AFSCME Council 28 (WFSE) @wfsec28 · May 14, 2020 @amcauce @UW University of Washington employees need PPE, not pink slips.

#ShameOnUW #ProtectUWWorkers

17 9

2

q13fox.com/2020/05/14/uw-...

@uw housestaff @SEIU925 @SEIU1199NW @TheStandWA @myWSNA @AFSCME @BillGates @GovInslee



UW Medicine employees demonstrate for increased COVID-19 protection & q13fox.com

15

1

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# Pics or it Didn't Happen

The single most important thing you can do to increase engagement with your social media posts is to include pictures.





wfsec28 WFSE keeps WA running even during a pandemic! ...

Working in the L&I building? Mask up and come say hello to new steward Margarett Blomgren-Clevenger. Margarett can give you an update on what our union is working on, listen to any workplace issues you might be dealing with, and of course, get you involved in

Q
 Liked by afscme and 24 others
 DECEMBER 16, 2020

# Pics or it Didn't Happen

Every meeting and event is an opportunity to snap a picture to put on social media.



#### WFSE Local 443 May 23 at 2:19 PM · 🔇

Your WFSE Local 443 leadership had a very productive executive board retreat that focused on building a plan to engage our membership, look at growing our membership, and building ways to bring in future leaders.

...



# **Don't Do This**



- → Be sure the spot you choose is not too bright or too dark. Overhead fluorescent lights are generally unflattering.
- $\rightarrow$  Use natural light when possible.
- $\rightarrow$  If outside get your subject so the sun is neither directly in their eyes, nor behind them.
- $\rightarrow$  Use landscape, not portrait orientation.

### Values are Viral

How do you get people to do your work for you by sharing your content?

People share things that <u>help them express</u> <u>themselves</u>.



AFSCME Council 28 WFSE last Wednesday



Remember to slow down, be kind, pay attention and stay calm when passing a work zone.

80 2 29

## Values are Viral

When deciding whether or not the share a meme, think about whether it speaks to our <u>shared</u> <u>values</u> as union members:

- Workers' rights
- Solidarity
- Fairness and equity
- Respect for all work
- Inclusion and diversity
- Integrity



# Values are Viral

Good places to find union memes to share:

- @LosUnionMemes
- @aflcio
- @afscme
- Make your own at https://imgflip.com/meme generator



AFSCME Council 28 (WFSE) @wfsec28 · Apr 14

Ordinary working folks in WA have struggled to pay bills & taxes during the pandemic- meanwhile, the ultra-wealthy have exponentially increased their #WealthHoarding. It's past time that we ALL pay our fair share! #RevenueCantWait

Me and my family paying our share in taxes: The ultra-rich during a pandemic:



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...

# **Don't Do This**

Seattle Seahawks @Seahawks · 25m We shall overcome.

### #MLKDay



→ We love the Seahawks, but don't equate the civil rights struggle with a football game.

## **#Hashtags**

Hashtags allow you to communicate with everyone on the network following a specific topic.

You can use hashtags to jump in on a hot topic, get a conversation going about something, or group posts together.

Good for events. Create a hashtag for your event and it will encourage folks to share their experience at the event on social media.



AFSCME Council 28 (WFSE) @wfsec28 · Mar 12 We need new revenue to save our community colleges. Tell your legislators: ow.ly/Nks250DWHuH

#### #HigherEdPeopleFirst #PeopleFirst #RevenueforRecovery #WaLeg



We're underfunded because of the pandemic, but also because we aren't taxing who needs to be taxed.

### **#Hashtags**



#### AFSCME Council 28 (WFSE) @wfsec28 · May 16, 2020

Not enough PPE. Not enough plexiglass barriers. Lack of clear disclosure when staff have been exposed to COVID-19. And now, UW employees are going to be thanked with pink slips? No way! **#ShameOnUW** 

...

#### usnews.com/news/best-stat...



# **#Fails**

Check why the hashtag is trending before using it! C @Entenmanns Entenmann's

# Who's #notguilty about eating all the tasty treats they want?!

9 minutes ago via web 🖞 Favorite 🗈 Retweet 🛧 Reply

Sorry everyone, we weren't trying to reference the trial in our tweet! We should have checked the trending hashtag first.

18 minutes ago via web Retweeted by 9 people

+ Reply 11 Retweet



Entenmanns Entenmann's

# **#Fails**





Millions are in uproar in #Cairo. Rumor is they heard our new spring collection is now available online at http://bit.ly/KCairo -KC

Who To Follow

2 hours ago via Twitter for BlackBerry® 12 Favorite 13 Retweet 15 Reply

Retweeted by Agendalnc and 25 others



Home

Profile

Messages



# Talking to the World

## Use the @ character to mention or tag organization and individual.

Using the @ increases the visibility of your posts and leads to more followers and post shares.

It can also be used to pressure decision makers and stakeholders.



AFSCME Council 28 WFSE Published by Hootsuite 2 · March 18 · S

We stand with our union siblings at UFCW 21 and condemn Kroger's appalling greed and lack of respect for frontline workers.

https://wfse.org/.../wfse-supports-kroger-workers...

#### WFSE SUPPORTS KROGER/QFC WORKERS, CONDEMNS CEO'S GREED



#### WFSE.ORG

#### WFSE Supports Kroger Workers, Condemns CEO's Greed

The WFSE Executive Board sent a letter of support to our union sibl...

785 People Reached	<b>101</b> Engagements	Boost Post
38		2 Comments 11 Shares
🖒 Like	💭 Comment	Share

# T@lking to the World

To mention a page/person in a post or comment, type @ and then the page/person's "handle."

You can find the handle on the profile page.

You may not be able to mention them based on their settings.





# T@lking to the World

### One of our most active members on social media is Kevin Allen of WFSE Local 843.



Kevin Allen @kevinallen75 · May 29 It's worth a Thorough Discussion! @wfsec28 @WFSElocal843 @WAAFLCIO @MLKLabor @seattlekcnaacp @kcdems @greenc28 @WaBLMAlliance @BLMSeattleKC

Girmay Zahilay 🥺 @GirmayZahilay · May 29 Time for a better system of voting 🧵 twitter.com/FairVoteWA/sta...



Kevin Allen @kevinallen75 · May 29 ···· Just a FYI for us! @wfsec28 @WFSElocal843 @MLKLabor @WAAFLCIO @AFLCIO

C

The Stand @TheStandWA · May 28

11

This will be a family friendly space to encourage intergenerational conversations and solutions. #1u @SWWACLC thestand.org/2021/05/swclc-...

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# **Bringing Posts to Life**

AFSCME Council 28 (WFSE) @wfsec28

Join us for a Local 1500 Membership Meeting July 1st. Check your email for the link to join.



### Social Media Checklist

- Shared Values
- Hashtag
- @ Mention
- Picture



Informed, active members are the backbone of our union. Check your email for an invitation to the #WFSELocal1500 membership meeting on July 1.

#### @WFSEC28 @AFSCME



🖒 Like 🛛 💭 Comment 🖒 Share



### **Practice Time!**

### Assignment

Use the Social Media Checklist and the scenario below to create a Facebook post that will encourage people to sign the petition.

### **The Scenario**

WFSE Local 1500 members working at the Dept of Agriculture were forced to use a personal leave day when their office was closed due to extreme weather.

Member Action Team leaders are circulating a petition telling management to reinstate their leave day.

### **Social Media Checklist**

- **1.** Shared Values
- 2. Hashtag
- 3. @ Mention
- 4. Picture (No need right now!)

### **Shared Values**

- 1. Workers' rights
- 2. Solidarity
- 3. Fairness and equity
- 4. Respect for all work
- 5. Inclusion and diversity
- 6. Betterment of workers' lives, families and communities.

### **Social Media Guidelines**



**Social media is a public forum.** Do not assume that anything shared on social media is confidential, even if it is in a closed group.

Never post personal information or photos of clients. Compromising client confidentiality and HIPAA violations can lead to discipline and losing your job.

Our purpose includes ensuring that the union "is a positive force in workers' lives, families and communities." To that end, we ask that you keep your posts and discussion in line with WFSE's core values: Respect, Integrity and Professionalism.

Discriminatory, harassing or otherwise unacceptable behavior, especially on the basis of race, age, gender, gender identity or political affiliation is unacceptable.

### What We Are Doing Is Not New; The Tool Is New

### Dr. Martin Luther King, Jr.

and



### Community On the Move for Equality

INVITE , YOU

### To March for Justice and Jobs

#### FRIDAY, MARCH 22, 1968

9:00 A.M. From Cloyborn Tomple A.M.C. Church 280 Hormando

We ask you to may away from work or school and walk with more than 10,000 people who want Memphis ance and for all to learn that it must be a city for all people. A man is a man. God requires that a man be treated like a man.

Memphis must do to in work, play, education, housing, by the polloe and in all other way, the rights of each men must be upheld. This will be a merch of dignity. The only force we will use is soul-force which is pesceful, loving, courageous, yet mill roat.

#### MARCH INSTRUCTIONS:

- 1. Come to the church from Vance Street only.
- 2. THE ROUTE: Herrondo to Beale
  - To Main To Second To Second To Beale To Hernondo To Glayborn Temple where we will dispone
- Be ready to follow the instructions of the March Marshalls who will weer yellow are bends.
- 4. We will murch in the street.
- Each organization can prepare a barrier, no bigger than 6'x3' ethaded to at least two poles, which can carry the sign up above the heads of the marches.

4000

6. Walk gently, do not crowd these in front, when these stop you stop.



### Social Media: The Best and Worst Thing Ever

# Social media is a tool that has changed the world for good and bad.

It's great at some things, and not great at others.

### Not Good For:

• Processing conflict in the local or in the Council, having important conversations, conducting union business.

### Good For:

• Amplifying our shared values, elevating the value of the work we do, driving traffic to events and actions, showing the world who we are!



WFSE Rise Up! 2021